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East Sussex  
BN7 2XW

Tel: 0300 123 0999  
Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

15<sup>th</sup> March 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/02/30.

You requested the following information:

**Under the terms of FOI, please could you explain to me your action plan, for an emergency that you are called to in the area immediate NORTH of the Uckfield High Street Road Closure. Has anyone informed you if you are allowed to drive towards traffic through the road closure / one way system? Or have you been informed that traffic management will be on site to make this possible?  
Or would you have to follow the diversion route, potentially costing lives?**

We do not have an action plan as such as it depends where our vehicles are travelling from. As the local crews start and finish their working day in Uckfield they will be aware of the road closure and will alter any journeys they have to undertake within the area accordingly. For any responses to the north of Uckfield the crews will approach the area from the top end of the town via the bypass.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust